

Frequently Asked Questions:

Q: What are Scenic Projections?

A: Scenic Projections are a collection of full-show digital scenery packages that follow the officially licensed script. The standard package includes free access to Broadway Media's free, easy-to-use projection cueing software with all of the scenes, settings, and moments in the script pre-cued. The professional license offers the ability to export into QLab for added functionality.

Q: How do I add on Scenic Projections to my show license?

A. Scenic Projections can be added on directly through your MTI contract, by contacting your licensing rep, or by ordering with [Broadway Media](#)

Note: All billing will be handled directly through MTI.

Q: How do I request customization?

A: This can easily be done through your Broadway Media account.

- i. Login and navigate to Digital Rentals,
- ii. Select the pencil icon on your *Dear Evan Hansen* booking.
- iii. Upload your files (or skip and return later
- iv. Agree to the terms, and submit.
- v. Complete your payment (\$200 customization fee)

Q: What is the deadline for submitting custom content?

A: Standard requests should be made at least 21 days before your needed delivery date. Requests made within 21 days will incur a \$100 rush fee. **Note:** We cannot accept customization requests less than 10 days before your requested delivery date.

Q: What content do I need to submit?

A: To achieve the best effect, you will need to provide two vertical videos of your Evan delivering the speech (under 30 seconds each) against a plain, well-lit background. A tips and tricks guide for what to film can be found here: [Dear Evan Hansen Custom Content Filming Guide](#)

Q: Do I need special equipment to film the content?

A: No, a smartphone will work

Q: Do I need a special LED wall or numerous outputs like the Broadway version had?

A: No! While the Broadway production used multiple LED screens, these projections have been adapted into a single output that works beautifully on a standard projector and screen or a single LED wall.